French, Elizabeth

From: Parchment <info@parchment.com>
Sent: Monday, October 17, 2016 4:51 PM
To: French, Elizabeth
Subject: ITT Tech Record Transfer Update, Monday, 10/17

Please Read Completely

parchment

Important Details Follow

Dear ITT Tech State Agency Contact,

Today's email will be our last regular communication distribution regarding ITT Tech. **We are pleased to report that as of Friday, October 14 the backlog of ITT Tech credential orders is at zero!** It is a great relief and sense of accomplishment to know that ITT Tech students are no longer constrained by access to their records to pursue their education and career plans. Of course, at any one time there are several hundred requests being processed, but they should be fulfilled within our typical 24 to 48 hour timeframe.

In addition, we have communicated with the Trustee for ITT Tech and have confirmed that the policy and practice of electronic record transfer to the states will be directed by the bankruptcy process. Previously, we had communicated that Parchment would develop and share a mechanism for providing states with custodial access to the digital records for which they have jurisdiction (2001 to current.) Since the records are owned by ITT Tech, once the bankruptcy process reaches an agreement on a protocol for transferring them to the states, Parchment will be directed to do so in the manner set forth in that protocol. As such, questions regarding state record transfer are best directed to the Trustee.

Finally, on Wednesday, October 12, Parchment sent an email to ITT Tech nursing students for whom we had an email address. We shared important information related to the records transferred to us by ITT Tech regarding changes in the graduation requirements for Nursing students. That email can be accessed here.

We look forward to continue helping ITT Tech students and alumni as quickly as we can. We have a dedicated student support team standing by right now to help with any student issue. Please direct students to support.parchment.com and one of our support staff will follow up right away.

We hope these regular updates, and online resources (ordering page, blog post), have been helpful to the various stakeholders involved in supporting the ITT Tech closure.

Please reach out to us with any questions or comments.

Sincerely,

Matthew Pittinsky, Ph.D.
Chief Executive Officer

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Director, Parchment ITT Tech Lead
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