

# Activation Guide

Welcome to Affinity eHealth. Your participation in the SPECTRUM system is about to commence. To begin, you must activate your account through the SPECTRUM Online Portal or through the SPECTRUM Compliance App prior to your required start date.

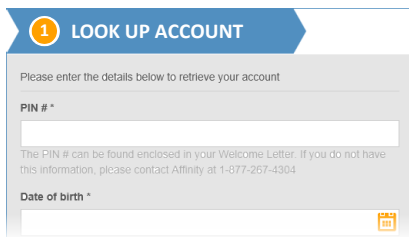
[www.spectrum360.com](http://www.spectrum360.com)



## 5 Easy Steps to activate your account

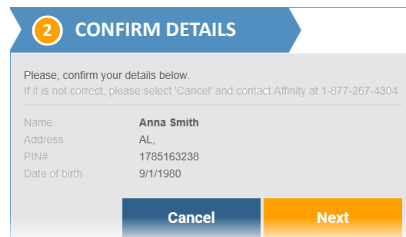
To use **SPECTRUM**, a one-time activation process is required. Once activated, you will have the ability to login to SPECTRUM, or if you require assistance, you can call Affinity Care at **1-877-267-4304**.

To begin, go to the [www.spectrum360.com](http://www.spectrum360.com) home page or the **SPECTRUM Compliance App** on your mobile device. Click the **ACTIVATE ACCOUNT** link to display the **Account Activation** page. Note: To download the app on your device, go to the Apple App Store (iOS) or Google Play Store (Android) and enter Spectrum Compliance in the search field.



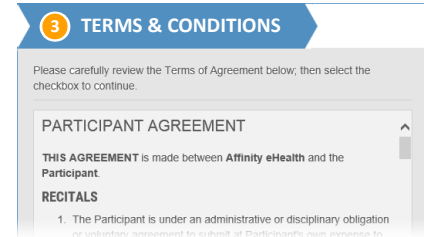
On the **Look Up Account** tab, enter the PIN# provided to you in your welcome letter.

Specify your date of birth by clicking the calendar icon, and selecting the appropriate year, month and date in the drop-downs that appear. Click **Next** to continue.

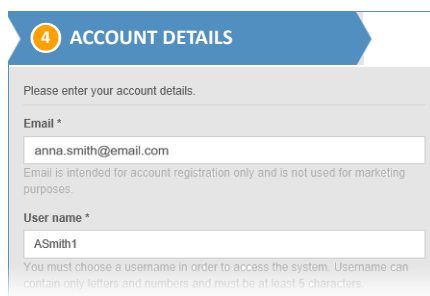


Review your name, address, PIN# and date of birth. Confirm they are correct by clicking **Next**.

If you notice an error, click **Cancel** and contact Affinity Care at 1-877-267-4304.



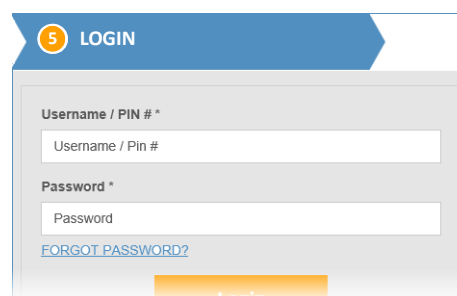
Carefully read the **Terms of Agreement** and, if acceptable, check **I accept the Terms of Agreement**. Click **Next**.



Enter your login details. Make sure your username and password adhere to the guidelines shown onscreen, and write them down for future reference.

Enter a Security Question and Answer for password retrieval. Click **Activate Account**.

Note that your email is stored in your user profile for purposes such as password retrieval. It is not used for marketing purposes.



Once activated, use your account login credentials to login. After login, see **Guides and Documents** under the **Helpdesk** menu for a guide to using system features.