ALABAMA BOARD of NURSING

2023 LICENSEE SURVEY

Objectives

- Report licensee perceptions of the accessibility, utilization, and quality of ABN resources.

- Assess licensees' knowledge of and employers' utilization of supplemental nursing roles.

- Compare licensee communications with the ABN to other governmental communications.
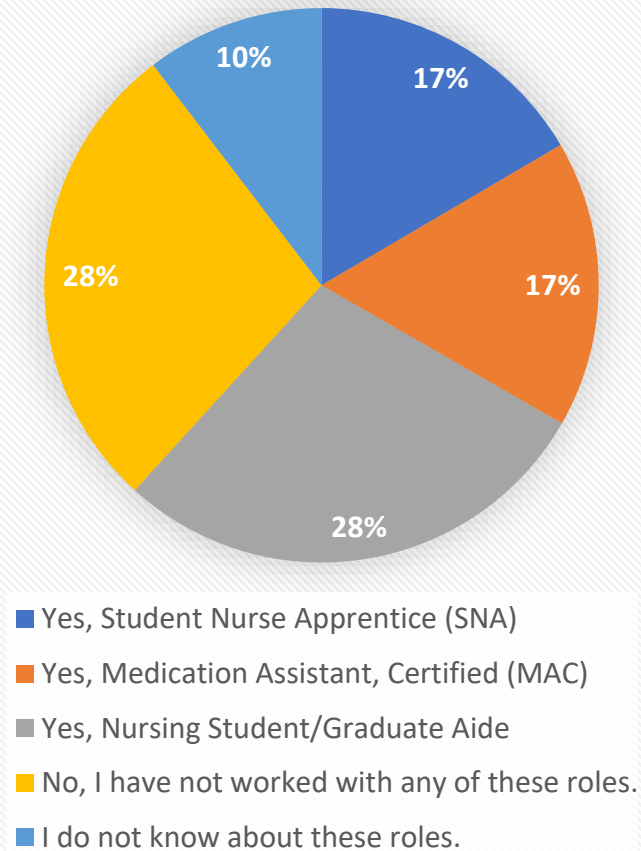
Licensee Survey Participants 2017-2023	
Year	**Participants**
2017	⬆ 19,575
2019	⬇ 13,872
2021	⬇ 12,695
2023	⬇ 11,091

Comparison of Surveys

- Included 2017, 2019, 2023
- 2021 excluded (primarily focused on COVID-19 & NLC)

2023 Supplemental Nursing Roles

Legend:
- Yes, Student Nurse Apprentice (SNA)
- Yes, Medication Assistant, Certified (MAC)
- Yes, Nursing Student/Graduate Aide
- No, I have not worked with any of these roles.
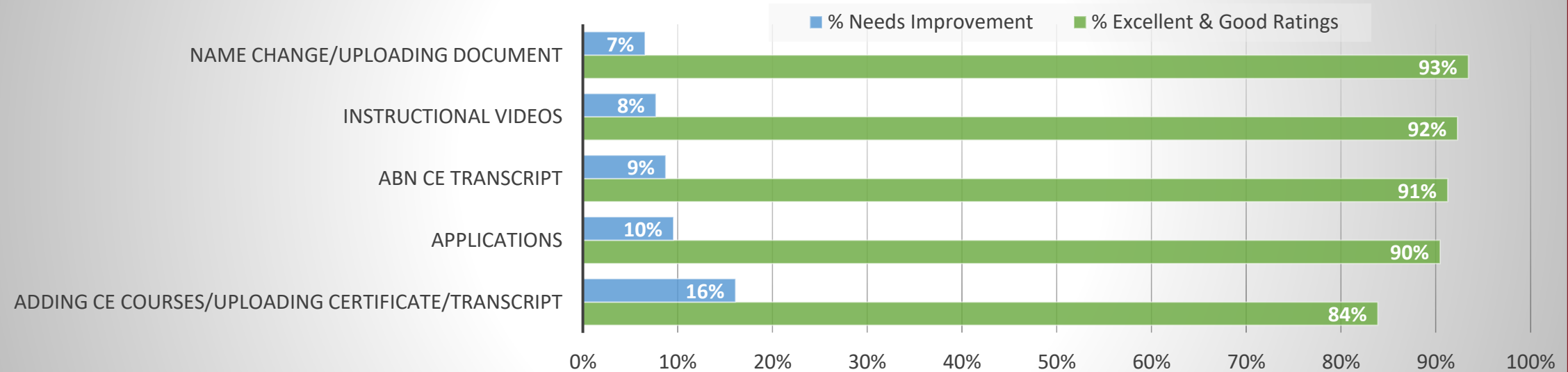- I do not know about these roles.

1/3 of participants

- **Reported not working with or having knowledge of**
  - Nursing Students/Graduate Aides
  - Student Nursing Apprentices
  - Medication Assistants, Certified

- **Employment**
  - 29% in acute or long-term acute care hospital
  - 6% employed in long-term care/nursing home
  - 65% employed in other facility type/setting

FINDING: Supplemental Nursing Roles

- 53% accessed ABN website 1-2 times per year

- Top reasons for access of site
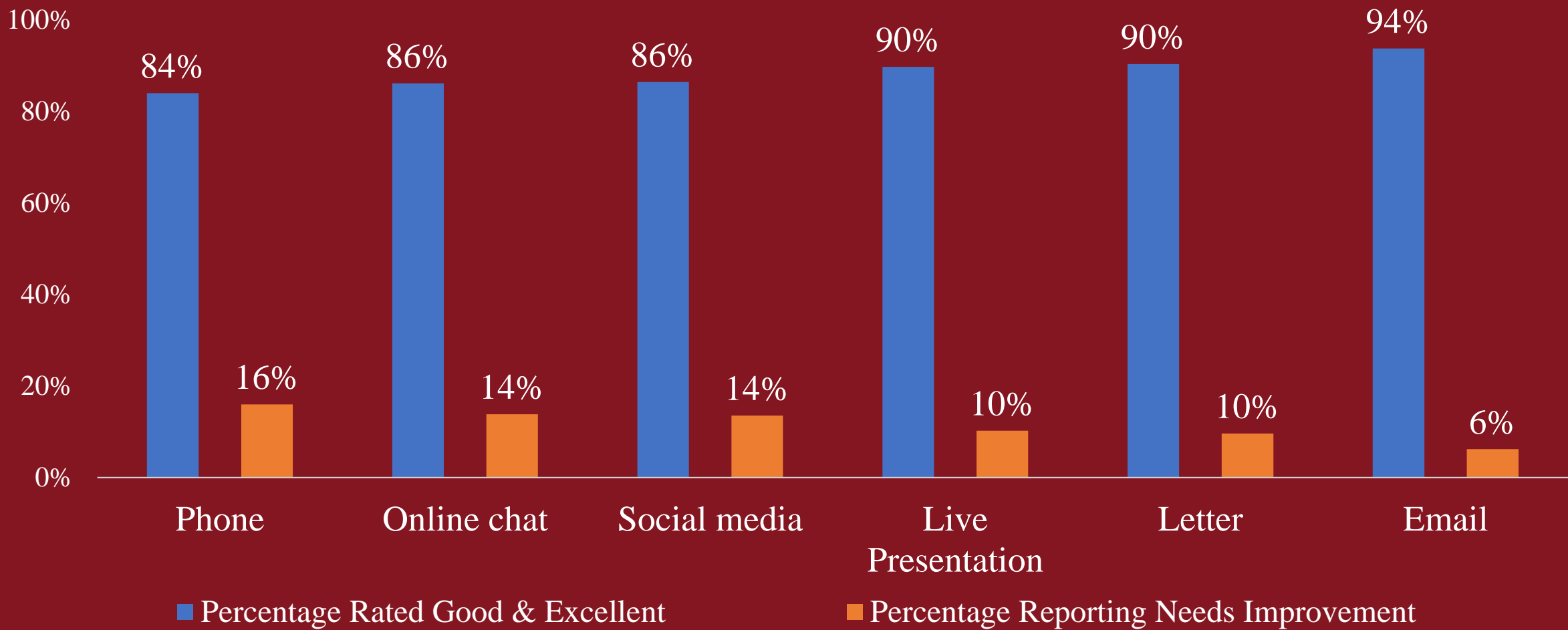 - License Renewal
  - Continuing Education
  - *My Profile*

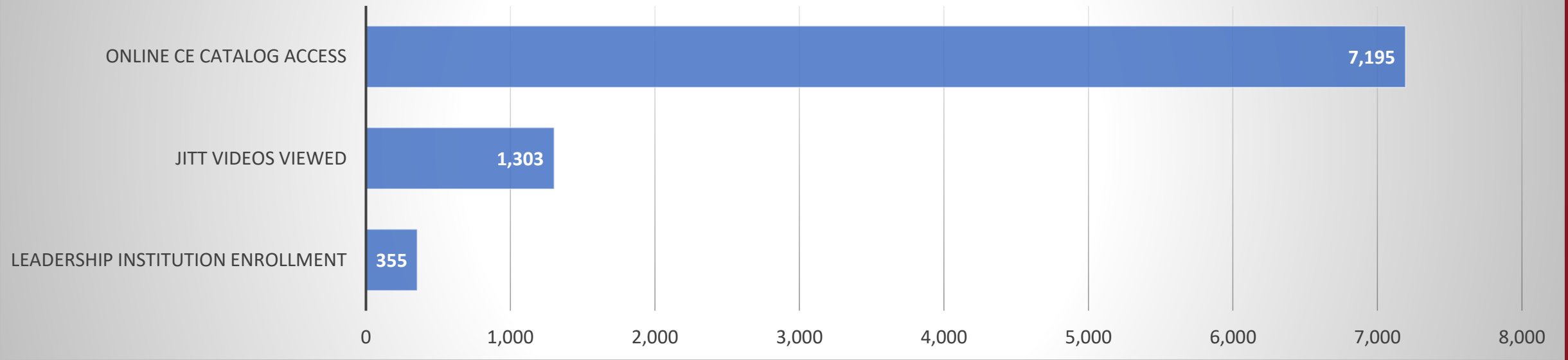**2023 Licensee Survey Ratings: My Profile Menu Options**

■ % Needs Improvement   ■ % Excellent & Good Ratings

Menu Option	% Needs Improvement	% Excellent & Good Ratings
NAME CHANGE/UPLOADING DOCUMENT	7%	93%
INSTRUCTIONAL VIDEOS	8%	92%
ABN CE TRANSCRIPT	9%	91%
APPLICATIONS	10%	90%
ADDING CE COURSES/UPLOADING CERTIFICATE/TRANSCRIPT	16%	84%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

FINDING: My Profile Menu Options

2023 Ratings ABN Communication Types

FINDING: ABN Communications

Limitations

- Surveyor bias

- Participant bias

Nursing Implications

- Survey fatigue

- Knowledge & impact of supplemental roles

- Training next generation nurses

LIMITATIONS & NURSING IMPLICATIONS

- Short, focused surveys assessing specific topics
- Pilot surveys
- Alternative delivery methods
- Revise/shorten email invitation
- Place *License Lookup* in prominent place on ABN website
- Revise LI enrollment/participation processes
- Add links to survey findings in newsletters
- Educate nurses and employers about supplemental nursing roles
- Create JITT for new regulations

RECOMMENDATIONS

Thank You!