

ABN Alabama Board of Nursing



TriCorder Users Guide



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What's In The Box

- 1 TriCorder Card Reader
- 1- USB Cable
- 1- AC\DC Power Supply

2- AA Batteries

Provider cards

Minimum System Requirements

- Windows 7 or higher
- 128 megabytes (MB) of RAM or higher recommended (64 MB minimum
- supported; may limit performance and some features)
- Printer (Optional)
- Super VGA (800 x 600) or higher-resolution video adapter and monitor
- 233 MHz minimum required
- 1.5 gigabytes (GB) of available hard disk space
- Keyboard and Microsoft Mouse or compatible pointing device
- USB Port

TriCorder ID-e PARTS Layout







```
<.....<u>10. DC-Power OUT.(This is NOT used)</u>
```



TriCorder Quick Start User Guide

Important! Set the time and date first!

To: TURN ON PRESS the ENT button To: TURN OFF, hold the ENT button for 5 seconds

"POWER ON"......PRESS and hold the "ENT" key for 1 second "POWER OFF"......PRESS and hold the "ENT" key for 5 seconds "MENU MODE"PRESS and hold for the "SET" key for 4 seconds



SETTING THE TIME AND DATE

1. PRESS and HOLD the SET key for 4 seconds to bring up the MAIN MENU



- 2. Highlight SET TIME & DATE press ENT
- 3. Use the SCROLL UP and SCROLL DOWN buttons to change the TIME or DATE number FLASHING



- 4. Use the SET button to move to the NEXT number
- 5. To save the settings press the ENT button

ABN ID-E Software Installation

- Before installing the software, make sure you have administrator rights to the machine.
- IF YOU HAVE A PREVIOUS VERSION OF THE TRICORDER SOFTWARE INSTALLED, UNINSTALL IT. NO DATA WILL BE LOST WHEN YOU UNINSTALL THE APPLICATION.
- You will need to download the software at https://www.abn.alabama.gov/licensing/ce-
- providers/tricorder-use/. Extract the ABN_2021_10_18_Final folder to your PC. Open the folder and find the setup.exe file and right click it and select "Run as administrator" from the menu. The software will automatically be installed.
- Once the software is installed you may need to check to make sure the ABN folder has WRITE or MODIFY permissions. If not, you may receive an error when launching the software. The default location of the software is C:\Program Files\ABN. If using a 64-bit machine the default may be C:\Program Files(x86)\ABN.

ABN	
Welcome to the ABN Setup Wizard	
The installer will guide you through the steps required to install ABN on yo	ur computer.
WARNING: This computer program is protected by copyright law and inte Unauthorized duplication or distribution of this program, or any portion of it or criminal penalties, and will be prosecuted to the maximum extent possib	ernational treaties. t, may result in severe civil ble under the law.
Cancel < Ba	ck Next >

Click "Next"



Click "Next"



Click "Next"

B ABN	March 199		
Installing ABN			
ABN is being installed.			
Please wait			
	Cancel	K Back	Next>



With Installation Complete, click Close.

Device Drivers

To install the drivers, plug the tricorder into your PC. Remember which USB port the tricorder is plugged into. If you unplug it you will need to use the same port each time.

Download the drivers from the ABN website here - <u>https://www.abn.alabama.gov/wp-content/uploads/2023/10/Win7Drivers.zip</u>

Extract the Win7_USB folder to your PC (drivers will work for Windows 10 and 11).

Open the Control Panel and find Device Manager. If you do not see it in the list, make sure Large or Small Icon is selected in the View By section in the upper right hand side of the screen.



From the Device Manager, first look under the Ports(COM & LPT). If you see and entry for ID-e reader, then make a note of what COM port and enter that in the Tricorder software. If you do not see the entry, check to see if there is an entry under Other Devices, like shown below. If there is, right click the USB-Serial Controller and select Install Driver Software and follow the screens.

🚔 Device Manager	All wanted	The second	
Eile Action View Help			
4 🚔 4NROFP1			
▶ 📲 Computer			
Disk drives			
Display adapters			
DVD/CD-ROM drives			
🔈 🕼 Human Interface Devices			
IDE ATA/ATAPI controllers			
Keyboards			
Mice and other pointing devices			
Monitors			
Network adapters			
Other devices			
USB-Serial Controller			
Ports (COM & LPT)			
Communications Port (COMI)			
ECP Printer Port (LPT1)			
Frocessors Frocessors Frocessors Frocessors			
G Storage controllers			
System devices			
Universal Serial Bus controllers			

Select Browse my computer for driver software.

>	Search automatically for updated driver software Windows will search your computer and the Internet for the latest driver software for your device, unless you've disabled this feature in your device installation settings.
•	Browse my computer for driver software Locate and install driver software manually.

Click the browse button and navigate to the directory where the drivers are located **C:\Program Files\ABN\Install\Usb** (or wherever the Win7_USB folder was extracted to) and click the Next button (if 64-bit the directory is C:\Program Files(x86)\ABN\Install\Usb). If your software is installed in another location, make the necessary change.

Browse for driver software on your compute	r	
Search for driver software in this location:		
C:\Program Files\ABN\Install\Usb		Browse
Let me pick from a list of device drivers This list will show installed driver software compatible software in the same category as the device.	on my comp le with the devic	outer :e, and all driver

Navigate to the driver location.

Select the folder that contains drivers for your hardware.	
A Community	
Computer	
2 🔤 OS (C:)	
be9/t85t9808d0043dtd4b3290t22a	10
P s dell	
Drivers	_
b Boff one	
Prencogs	
A BN	
DotNetEX	
a lish	
Win 7 USB	
Win2K	
Win98 ME	
WindowsInstaller3 1	
Adobe	
Apple Software Update	
🗵 📕 ATI Technologies	
P AVG	
older: Usb	
	Cancel

When you click the Next button, the installation process will begin and you may be prompted to install the device software.



The installation of the device drivers is now complete.

	×
Update Driver Software - ID-e Reader (COM4)	
Windows has successfully updated your driver software	
Windows has finished installing the driver software for this device:	
ID-e Reader	
	Close

The ID-e reader should now show up under Ports(COM & LPT). Note which COM (in this case COM4) port the device is installed on your machine. You will need it to configure the software to the correct port.

💼 Device Manager	
<u>File Action View H</u> elp	
4NROFP1	
Computer	
Disk drives	
Display adapters	
DVD/CD-ROM drives	
🕨 🕼 Human Interface Devices	
IDE ATA/ATAPI controllers	
⊳ - — Keyboards	
Mice and other pointing devices	
Monitors	
Network adapters	
Ports (COM & LPT)	
Communications Port (COVII)	
TD a Pander (COM)	
Sound video and game controllers	
A Storage controllers	
System devices	
Universal Serial Bus controllers	

Directory Permissions

Once the drivers are installed, check to see is the directory where the software is installed has "Write' or "Modify' permissions assigned to it. The default location for the software installation is C:\Program Files\ABN. Right click the ABN subdirectory and select Properties and choose the Security tab. In the box labeled, Group or user names, select the Users group. Once selected look in the Permissions for Users and see if the Write permission is allowed. If it isn't select the Edit button underneath the Group or user name box.

eneral Sharing Securit	Y Previous Versions	Customize	
Object name: C:\Progra	m Files∖ABN		
C			
Administratore (ANRO	(EP1\Administratore)		^
Lisers (4NROFP1\Us	ers)		-
M TrustedInstaller	citay	20	
	10.5		
To change permissions, cl	ick Edit.	C Edit	
		Edit	
Permissions for Users	Allow	Deny	
Full control			
Modify			
Read & execute	1		=
List folder contents	1		
Read	1		
Write			÷
For special permissions or	advanced settings,	Advances	4
click Advanced.	234520194694545555 <u>6</u> 7470		
earn about access contro	and namissions		
Lean about access contro	or and permissions		

From here in the Group or user names box, select the Users group and then from the Permissions for User box check the Allow box for the Write and Modify permission. Click **Apply** and then **OK**. Now attempt to run the software.

1		
Object name: C:\Program Fi	les\ABN	
Group or user names:		
REATOR OWNER		
SYSTEM		
& Administrators (4NROFP1	\Administrators)	
Series (4NROFP1\Users)		
StrustedInstaller		
	A <u>d</u> d	<u>R</u> emove
Permissions for Users	Allow	Deny
- A LAL PROPERTY OF THE PARTY OF THE PARTY OF	1000	100
Read & execute	1	1 million (1997)
Read & execute List folder contents	2	
Read & execute List folder contents Read		
Read & execute List folder contents Read Write		
Read & execute List folder contents Read Write Special permissions		

Enter the appropriate number in the Comm Port box. Also, if you haven't entered it, find the serial number on the bottom of the Tricorder (starts with a letter "A"). Click the "X" in the upper right corner of the box.

omm Port	Settings	Scanner Type	
ОМ4 👻	19200,N,8,1	e_IDETerminal = 3 🚽	Auto Detect ID-E
)-E Reader S	Serial Number:		
000514			
Close			Begin Transfer

Click "Yes" when prompted to save your changes.

_			
?	Do you war	t to Save Your Ch	anges??
ſ	Ves	No	Cancel

How to Swipe your Cards

Always swipe the cards with the mag stripe facing towards the screen! You have the option of swiping either from the left or the right side.



- ALWAYS SWIPE YOUR PROVIDER CARD FIRST; This identifies the provider information to the Alabama Board of Nursing. Look at the screen afterwards to verify that the information is correct.
- Next, you can begin to swipe the cards for your class
- NOTE: LPN cards produced before 8/1/04 do not have the mag stripes encoded on the cards

Uploading Data Instructions

Please make sure that you are connected to the INTERNET at this point

The following instructions are designed to show you how to transfer your class information from the Tricorder to the Alabama Board of Nursing

Click Start , Programs, ABN ID_E Remote Transfer

T Alabama Board of Nursing	
<u>F</u> ile <u>O</u> ptions <u>S</u> etup <u>H</u> elp	
Incomplete Class Data	
Delete Class	<u>Transfer Class</u> <u>Edit Class Data</u>
Data	
Ready to Transmit Class Data	
	Click Transfer Class Data
Mark As Incomplete	<u>Transmit Class</u> Data to ABN
Transmitted Class Data	
Mark As Delete Tr Incomplete Dat	ansmit a Roster Report
Please Select Option	

vice Setting			
omm Pe	Settings	Scanner Type	
OM4 😽	19200,N,8,1	e_IDETerminal = 3 -	Auto Detect ID-E
E Reader	Serial Number		
000514			
		r	
Clo	92		Begin Transfer

Transfer C Device Settin	Enter Serial Netthe TriCom Un	Scannor Tuno		
COM4 19200,N,8,1		e_IDETerminal = 3	Auto Detect ID-E	
A000514				
Clo	ose		Begin Transfer	

Save Cł	nanges 🗾
	Do you want to Save Your Changes??
	Yes No Cancel
	Select yes to save changes

T Alabama Board of Nursing	
<u>File Options Setup H</u> elp	
Incomplete Class Data	
Delete Class Create Class Iran Data Record Iran	sfer Class Data
Ready to Transmit Class Data	
Clic	ck Transfer Class Data
Mark As Incomplete	<u>Transmit Class</u> Data to ABN
Transmitted Class Data	
Mark As Delete Transmit Data	Roster Report
Please Select Option	

Comm Port	Settings	Scanner Type		
COM4 😽	19200,N,8,1	e_IDETerminal = 3 +	Auto Detect ID-E	
ID-E Reader	Serial Number	2		
A000514				
CI-			Deale Transfer	
1.10	se		begin transfer	
010				

The class day in the second of Nursing Upon completion of a successful UPLOAD, the class day will appear in the Incomplete Class Data window.	ata
<u>File Options Setup H</u> elp	
Incomplete Class Data	
January 10 2012 at 09-55 AM [UNKNOWN]	
Delete Class Create Class Transfer Class Data Edit Class Data	
Ready to Transmit Class Data	
Choose the Edit Class Information button, to enter Class Title information, City information, Type of CE, other student information and prepare the class information for transmittal	
Incomplete Data to ABN	
Transmitted Class Data	
Mark As Incomplete Delete Transmit Data Roster Report Please Select Option	

When editing the class information, all required fields must be entered before the **UPDATE** button becomes enabled.



Cancel Ca	Add an Attendee R	ecord	-				
Cancel Add Record lease Enter License Number/Nar Enter the license number and name. The Add Record button will not be enabled until a license number and a first and last name are entered (required fields). did Course (6) Image: Course ID Course ID Course IC Cilck the empty box by Class Edits Complete. Upon clic the box a check mark will appear and the Update box will appear rovider Number Provider Name Location (City, State) ALABAMA BOARD OF NURSING Montgomery, AL Ype of CE Total Hours Ype of CE Total Hours Pharm.Hours Class Edits Complete Atended 2.5 0.00 Class Edits Complete Delete Attendee Edit Attendee Edit Attendee Edit Attendee Image: Course record changes Image: Course record changes	censee Number	First Name	MI	Last Name			
Enter the license number and name. The Add Record button will not be enabled until a license number and a first and last name are entered (required fields).	Cancel lease Enter Lice	nse Number/Nan			Add R	ecord	_
Edit Course (6) Course I Course ID Course I Cick the empty box by Class Edits Complete. Upon click the box a check mark will appear and the Update box will appear rrovider Number Provider Name ALABAMA BOARD OF NURSING Montgomery, AL Sype of CE Total Hours Pharm.Hours Class Edits Complete Attended 2.5 Record ID Licensee Number Licensee Number Licensee Name 8 1.999999 DOE/JANE Edit Attendee Cancel Lipdate ick Update to save Course record changes Lipdate	l	Enter the licen will not be ena name are ente	se numbe bled until a red (requi	r and name. T a license num red fields).	he Add ber and	Record button a first and last	
Course ID Course ID Course ID Course ID CE Cour CE Cour Provider Number Provider Name ALABAMA BOARD OF NURSING Montgomery, AL Yope of CE Total Hours Pharm.Hours Class Edits Complete Attended 2.5 0.00 Class Edits Complete Itendees Record ID Licensee Number Licensee Number Licensee Number Licensee Name B 1.999999 DOE/JANE Pelete Attendee Edit Attendee Itendee Edit Attendee Licensee record changes	Edit Course (6)	- 100 - 100					x
Provider Name Location (City, State) ABNP0001 ALABAMA BOARD OF NURSING Montgomery, AL Type of CE Total Hours Pharm.Hours Attended 2.5 0.00 Class Edits Complete Intendees Record ID Licensee Number Licensee Name Belete Attendee Cancel Ick Update to save Course record changes	Course Informatio Course ID 6	Course T CE Cour ap	ck the em box a cho pear	pty box by Cla eck mark will	ass Edit appear a	s Complete. Upor nd the Update bo	n click x will
Achieved Total Hours Pharm.Hours Attended 2.5 0.00 Class Edits Complete Attendees Record ID Licensee Number Licensee Name 8 1.999999 DOE/JANE Delete Attendee Edit Attendee Licensee record changes	vovider Number	Provider Nam		IDEINC	Location	(City, State)	_
Record ID Licensee Number 8 1.999999 DOE/JANE Delete Attendee Edit Attendee Licensee Name Add Attendee Licensee Name Doe/JANE Delete Attendee Licensee Name Licensee Name B 1.999999 Doe/JANE Delete Attendee Licensee Name Licensee Name Delete Attendee Licensee Attendee Licensee Name Delete Attendee Licensee Name Licensee Name Delete Attendee Licensee Name Licensee Name <td>Type of CE Attended</td> <td>Total Hours</td> <td>Pha 0.0</td> <td>arm.Hours 0</td> <td>CI</td> <td>ass Edits Complete</td> <td></td>	Type of CE Attended	Total Hours	Pha 0.0	arm.Hours 0	CI	ass Edits Complete	
Record ib Licensee Number Licensee Name 8 1.999999 DOE/JANE Delete Attendee Edit Attendee Add Attendee Cancel Update Licensee record changes	Attendees		lumber	Linguage New			
Delete Attendee Edit Attendee Cancel Update ick Update to save Course record changes	► 8	1-999999	lumper	DOE/JANE	ne		
Cancel Update				<u>E</u> dit Atte	ndee	Add Attendee	
Cancel Update	Delete Attende	CONT.					
ick Update to save Course record changes	Delete Attende	1		L			
]		L		Update	

<u>File Options Setup H</u> elp	
Incomplete Class Data	Highlight the Class Data that you are going to transmit by clicking on the file with your mouse. Note: THE CLASS TITLE APPEARS HERE ALONG WITH THE DATE AND TIME
Delete Class <u>C</u> reate C Data Rec	Image: Ss diamond state Image: Image: Image: State d Data
Ark As	Durse]
Incomplete Transmitted Class Data	Data to ABN
Incomplete Transmitted Class Data	Click the Transmit Class Data to ABN button

complete Class Dat	a	
Delete Class Data	Create Class Record	Data
eady to Transmit Cl	ass Data	
Mark As Incomplete		Transmit Class Data to ABN
anomittad Class Do	to	
anuary 10 2012 at 09	-55 AM [CE Course]	
Mark As	Delete Transmit	
Incomplete	Data	Roster Report
nsfer Complete for: Janua	ary 10 2012 at 09-55 AM.DAT	

Sample Roster Report

Preview <u>F</u> ile <u>V</u> iew <u>B</u> ackground	
Class Roster Report Date: 01/10/2012 Time: 10:49:20 AM	Status: Transmitted Page 1/1
Course Title: CE Course Course Date: 1/10/2012 12:00:00 AM Provider Number: ABNP9999 CE Type:	Location:Montgomery, ALProvider Name:ALABAMA BOARD OF NURSINGTotal Hours:2.50Pharm Hours:0.00
License Number 1-999999 DOE/JANE Total Attendees: 1	Name
The Class Roster Report contains a date and time that the data was upl course title, date, location, provider hours, student's license number an transmittal to the Alabama Board	all of the information about the class. It has the loaded. The Status of the class information. The r name, provider number, type of CE, number of id name. This report should be printed after d of Nursing for your records.

.

How to Resubmit Information

<u>File Options Setup H</u> Incomplete Class Data	lelp		
Delete Class Data	Create Class Record Data	ISS Edit Class Data	
Ready to Transmit Class	After the Class Data has Transmitted Class Data w TITLE NOW APPE THE DATE AND T	been transmitted the file is pla rindow. Note: THE CLA ARS HERE ALONG V IME	iced to the SS VITH
Incomplete		Data to ABN	
January 10 2012 at 09-55	Awi (CE Course)		
Mark As Incomplete	Delete Transmit Data	Roster Report	
ransfer oplete for: Janu	10 2012 at 09-55 AM.DAT		
If there, is a need Incomplete butto If a student's info	to resend a file, highlight t n, return to page 24, and re prmation has not been enter ould use the Mark As Incom	he file, click the Mark As peat the steps. Example: ed or needs to be plete button to go back	

How to Manually Create a Class

	9		
<u>Options</u> <u>S</u> etup complete Class Data	<u>H</u> elp a		
Delete Class Data	Create Class Record	Transfer Class Data	Edit Class Data
adu to Tranemit Cla	ass Data		
auy to mansing Cie	ASS DUILS		
ady to mansing cre			
C	lick Create Class I	Record	
Mark As	lick Create Class I	Record	Iransmit Class
Mark As Incomplete	lick Create Class I	Record	Transmit Class Data to ABN
Mark As Incomplete	lick Create Class I	Record	Transmit Class Data to ABN
Mark As Incomplete	lick Create Class I	Record	Transmit Class Data to ABN
Mark As Incomplete	lick Create Class I	Record	Iransmit Class Data to ABN
Mark As Incomplete Ansmitted Class Dat	a Delete Tra Data	Record	Transmit Class Data to ABN Roster Report

Class Date	Class Time	
1/10/2012	10:51 AM	
Provider Number	Provider Name	
ABNP0001	ALABAMA BOARD OF NURSING	
	Î	
Enter the Prov	ider Number and Name (required field	s)

T Alabama Board of Nursing	The class can now be edited by bighlighting the file and clicking <i>Edit</i>
<u>File Options Setup H</u> elp	Class Data, repeat the steps from pages
Incomplete Class Data	24-26
January 10 2012 at 10-51 AM.DAT	
Delete Class Create Class Transfe Data Record Data	r Class ta
Ready to Transmit Class Data	
Mark As Incomplete	Transmit Class Data to ABN
Transmitted Class Data	
Mark As Delete Transmit Data	Roster Report
Class Data Deleted	

How to Delete Data from your Computer

🕇 Alabama Board of Nursing			_ 8 X	1
jle <u>O</u> ptions ≦etup <u>H</u> elp				
Incomplete Class Data				
Delete Class Data	Create Class Record	Transfer Class Data	Edit Class Data	
-Ready to Transmit Class Dat	ta			
Mark As Incomplete Transmitted Class Data September 22 2005 at 02-54	Jete Class WHAPN/UNG: Deleting the Class September 22 2005 at Undone. Are You Sure? Yes Yes 4 PM [How to use the TriCom Card Reader]	02-54 PM [How to use the TriCon Card Reader] G	CANNOT be	
Mark As Incomplete	Delete Trans	smit Data	Roster Report	
Transfer Complete for: Septer	nber 22 2005 at 02-54 PM.DAT	ing Sys 🛛 🔊 Document 7 - Mia 🛛 🍸 Alabe	ama Board 🛛 🥜 🐺 « 🖂 🏂 🥩 3:22 PM	
	The Delete Transmit I this button if you are su need to be changed be	Data button deletes are that the class in ecause the results c	the highlighted Clas formation is complete cannot be undone!	s Data. Only u e and does no

Only use

ERASING RECORDS FROM YOUR TriCorder



To ERASE RECORDS...Hold the SET button. Scroll to the erase records option on the user main menu and select with the ENTER button. Records will count down as they erase to zero or let records exceed memory and ID-e® will reset automatically to 0 records (EST about 3800 records).

We recommend that after every transmittal to the Alabama Board of Nursing you erase the records from your TriCorder.

DATA in MEMORY

Almost 3800 records will remain in memory! You must download the records before memory runs out or all records will erase automatically to zero!

POWER MANAGEMENT

The TriCorder runs on two (2) AA batteries. Approximately 2000 cards a day can be read on the TriCorder before getting low on power.



(SEE the battery ICON in the upper left hand side of DISPLAY.)

When the AC/DC power converter is used or a USB cable is connected, the Display will show a picture of a POWER PLUG on the LED/LCD display.



TROUBLE SHOOTING

The ID-e® unit is a complex data management tool. It can from time to time "LOCK-UP" on one screen and need a "RESET" to continue.

NOTE: USE A PAPER CLIP AND PUSH IN THE "RESET" ACCESS ON THE BOTTOM OF THE ID-e® UNIT.



Note: No data is lost when reset is used.

Contact Information

If you should need support with your TriCorder, please contact one of the following persons via phone or email

Alabama Board of Nursing Toll Free Number	1-800-656-5318	
Brad Jones	(334) 293-5290	Brad.Jones@abn.alabama.gov
Richard Boyette	(334) 293-5291	Richard.Boyette@abn.alabama.gov
Joyce Jeter	334-293-5200	Joyce.Jeter@abn.alabama.gov

KNOWN ISSUES REGARDING THE CE SCANNER

- Q. What is the maximum number of characters a title can have?
- A. The title field can have up to 80 characters.
- Q. How many hours can the CE hour's field contain?
- A. The CE hour's field can have a maximum of 99 hours in that field.
- Q. Are special characters accepted in the name field?
- A. Yes the name field will accept characters such as hyphens and apostrophes.
- Q. How will I know the name of the course that I have given?

A. The course title now appears in the Ready to Transmit and Transmitted Data window, along with the date and time.

ABN CE Provider File Format

ABN CE Provider File Format

This file is a tab delimited text file – There are no quotes around text fields. It contains one header record and a minimum of one attendee record.

Header Record – Must be the first record in the file (Only one per file). ABNPXXXX – This is the ABN assigned provider number. Provider Number {TAB} **Provider Name** {TAB} Location of the class City, State (Montgomery, AL) {TAB} Attendance Type A-Attended, I-Independent {TAB} Total CE Hours May include integers or decimals. {TAB} Pharmacology hours May include integers or decimals. {TAB} Course Title {TAB} Course Date mm/dd/yyyy {TAB} A unique sequential number This number, along with the provider number, identifies the class. Attendee Record – No theoretical limit. Must follow header record. License Number 8 or 9 position number or NULL {TAB} Name LastName/FirstName MiddleName

Must be in the above format!

FTP Info

File naming standard – PROVIDER NUMBER-DATE at TIME.DAT (ex. ABNP0001-June 01 2005 at 01-21 PM.DAT)

FTP Site – ftp.abn.alabama.gov Username - ceproviders password - abnupload

Sample File – See Next Page

Sample File Format

ABNP0001ALABAMA BOARD OF NURSINGMontgomery, AIA1.50IV Therapy - B7/7/200568 1-099991SMITH/TAMMI LA WANDA 1-080780JONES/KATRINA COLLEEN

Error Messages

Error '9' – To correct this you will need to apply the patch. To do this, go to

<u>www.abn.alabama.gov/Content.aspx?id=559</u> and right click the link for the Tricorder Software Patch and select 'Save target as...' or 'Save link as...' depending on what browser you are using. Select where you want to save the zip file.

Open the zip file and copy the file to the directory where the tricorder software is installed. If you installed using the default location the software is located at C:\Program Files\ABN. Overwrite the ABN.exe file that is already there. Now run the software.

Error '75' – This usually occurs immediately after installing the software on a machine (usually Windows7). To correct this issue, check the security setting on the directory where the ABN software is installed. If you used the default location to install, then the software is installed at C:\Program Files\ABN (for 64-bit it is C:\Program Files(x86)\ABN. Find the directory, right click it and select 'Properties' from the menu. The following box should appear. Find the Security tab and check to see if the security for the Users group has Write/Modify permission assigned. If it doesn't you need to add the Write permission.

ieneral	Sharing	Security	Previous Versions	Customize	
Object r	name; (:\Program	Files\ABN		
<u>G</u> roup o	rusernan	nes:			
Ad Ad	ministrator	s (4NROFI	P1\Administrators)		
AR US	ers (4NRC	OFP 1\User	s)		
87 Tr	ustedInsta	ller			
a (1
		8 M.S.	01.5	10	
To char	nge permis	sions, click	c Edit.	😗 Edit	÷
Permiss	ions for Us	sers	Allow	Deny	
Full c	ontrol				1
Modi	fy				
Read	& execut	e	1		E
List fo	older conte	ents	1		
Read	I		1		
Write	1		1		3
For spe click Ac	cial permis Ivanced.	sions or ad	lvanced settings,	Ad <u>v</u> ance	d

Error '8002' Invalid Port Number – Click the Transfer Class Data Button that is located under the Incomplete Class Data Box. From the Comm Port dropdown list select, make sure you have the correct port number selected. To find out the port number you may have to open Windows device manager to determine where the drivers are installed (Click Start, right click Computer, and select Manage).

Comm Port	Settings	Scanner Type	
COM1 🔫	19200,N,8,1	e_IDETerminal = +	Auto Detect ID-E
227			
Clos	e		Begin Transfer

If the tricorder is not listed in the device manager under the Communications Port subheading, the drivers will need to be installed.



To install the drivers, you will either need the CD that contains the drivers or download and unzip the drivers from our website (www.abn.alabama.gov/Content.aspx?id=559). First, plug the tricorder your computer. Windows should recognize tricorder. It may show up as an entry below. If it does, right click it and select 'Update Driver Software'.



Select 'Browse my computer for driver software and navigate to the location of the folder where you downloaded and unzipped the drivers.



Select the location where the folders con

Browse for driver software	on your computer			
Search for driver software in this loc	ation:			
C:\Users\bn2rboye\Desktop\Win_i	/ USB	•	B <u>r</u> owse	
Let me pick from a list This list will show installed dr	of device drivers on r	ny comp h the devic	outer e, and all driver	
software in the same category	y as the device.			

Click the 'Install' button to begin the installation process.



🕞 🛽 Update Drive	er Software - USB-Serial Controller	x
Installing dri	iver software	

When you receive this message the driver has been installed.



As you can see thereader (ID-e Reader (COM4)) has been installed. Remember the port that the driver is installed on. You now need to launch the t>BN software and make sure theright port is selected in theTransfer Course Data box.



Transmit Failed – Unable to Locate Provider Information – If you have an active provider number and receive this error edit the class information and make sure the provider number is entered correctly to make sure the provider number (ABNPXXXX) you have entered on the class record is correct. If it is incorrect the class will not be able to transmit class data.

🚏 Edit Course (4)	300 M			x
Course Information Course ID 4	Course Title Test Submission		Course Date • 6/7/2011	
Provider Number ABNP0001	Provider Name ALABAMA BOARD O	F NURSING	Location (City, State) Montgomery, AL	
Type of CE Attended ~	Total Hours 3.00	Pharm.Hours 0.00	Class Edits Complete	
Attendees Record ID	Licensee Number	r Licensee Nar	ne	
3	1-999995			
Delete Attendee		Edit Atte	ndee <u>A</u> dd Attendee	
Cancel			Update	
No Record Changes	i			

If this does not work, check to see if you can reach our FTP site. To get there open up a browser and type <u>ftp.abn.alabama.gov</u> into the address bar. If you are not prompted for a username and password, then your network is blocking access to our FTP site.

Transmit Failed – Please Provide and ID-E Reader Serial Number – Find the Tricorder Serial number located on the back of the machine. It starts with the letter 'A'. From the software, click the Transfer Class Data button that is located under the Incomplete Class Data box. Enter the serial number. Click the red 'X' at the top of the box. You should be prompted to Save Your Changes. Click 'Yes'. Try to submit the class.

Comm Port	Settings	Scanner Type	
COM1 👻	19200,N,8,1	e_IDETerminal = +	Auto Detect ID-E
Clos			Begin Transfer
Close			Begin Transfer

200 Type set to A (Error 550) – this error is not that common, but can be corrected by enabling the Passive Mode in your firewall.

Ordering Additional TriCorders



Order Form Product update sheet

The ABN and TriCom Card Technologies, Inc. can offer additional "TriCorder" ID-e Readers at a special cost for your use anytime.

To register your software, you need a TriCom reader "Serial Number" and a valid ABN Provider Number. Any purchase of an ID-e Reader comes with an additional software program license.

To ORDER with a check,...Please enclose \$374.00 for the product "this also includes shipping from Alabama". Allow 7 days from the date of the order to receive your reader.

(Or call 1-800-830-2225 to have your reader shipped over night).

Ship To:		_Phone #
		_ Cell #
	ZIP	
*	_PLEASE SHIP ONE (1) ID-e Reader. *	PLEASE SHIP TWO (2) ID-eReaders

By Credit Card: Please *call* 1-800-830-2225 ! (Do not mail credit card information).

Your ID-e Reader will be shipped with;

- 1. One CD of the ABN Provider Class Information program.
- 2. Two (2) AA Batteries.
- 3. One Wrist Strap.
- 4. One USB to PC Communication cable.
- 5. Instruction booklet (if no booklet is sent with the reader, contact your ABN agent for a copy)
- 6. One portable, Yellow or Black ID-e Reader. (TriCorder)

Mark R. Baughman President TriCom Card Technologies, Inc <u>www.tricomcard.com</u> <u>markcards@aol.com</u> Call; 1-800-830-2225