

PARTICIPANT BOOKLET



Contact List

- U-VERIFY™ testing or shipping enquiries: <u>uverify@phamatech.com</u>
- Questions about results: contact Alabama BON Staff

Participant Responsibilities

- 1. You must continue to check-in as normal through Affinity's Spectrum system.
- 2. You must purchase and manage your own inventory of U-VERIFY™ kits.
- 3. You must submit urine specimen the same day as requested.
- 4. You must have a kit on you otherwise a collection site must be used to remain compliant.
- 5. You must use the pre-paid return shipping label provided in the kit.
- 6. Test results will be posted in the Spectrum system.

New Participant Instructions

- 1. Visit https://u-verify.phamatech.com/ and click on 'New Participant? Sign Up Here'.
- 2. Using **referral code 32347**, complete your enrollment.
- 3. Verify your account using the auto-email sent to you (check spam/junk folder if not in Inbox!).
- 4. Select 1 Starter Kit + the quantity of Repeat kits you would like to purchase and click 'CHECKOUT'.
- 5. Complete payment using a valid credit card. Once your payment is confirmed you will be taken back to your account dashboard.

Upon receipt of your first order, do NOT open any kits. Email uverify@phamatech.com to schedule your virtual appointment to have your one-time cheek swab observed. You will need to use your GREEN KIT for the first test.

First U-VERIFY™ Test

- 1. Attend the virtual appointment with Phamatech representative using your **GREEN** starter kit.
- 2. Email your specimen ID # located on the chain-of-custody (COC) form with your name to uverify@phamatech.com.
- 3. Submit your specimen to UPS courier on the same day as your test notification by 5pm local time and obtain a receipt as proof of submission.

Repeat U-VERIFY™ Testing

- 1. Receive your urine test notification Spectrum check-in.
- 2. If you want to use a U-VERIFY kit to complete your test, please use a **black** collection kit and submit it to the UPS courier the same day by 5pm local time. Be sure to obtain a receipt as proof of submission.
- 3. To ensure you are not flagged as a 'no-show' within Spectrum, email your specimen ID # located on the chain-of-custody (COC) form with your name to uverify@phamatech.com.

How to Order More Tests

- 1. Go to https://u-verify.phamatech.com/ and login.
- 2. Click on the Orders tab and follow the prompts.